Troop 17

TCU Concessions - 2012

We are a privileged group to be invited to be a part of the opening of the new TCU Stadium. Let's always keep that in mind. Thanks for all your help.

Do's and Don'ts

- Do always arrive in either your Class B uniform and hat or the TCU concessions shirt
- Do report on time always 4 hours prior to the start of the game (earlier for the 1st game)
- Don't use cell phones in public There is a proper time and place. You are working first and foremost.
- Do park in the correct place a parking map is below. Parking is located in the grass parking lot next to the tennis center at Bellaire Drive West and Bellaire Drive North. From the lot...
 - a. Proceed north on Bellaire Drive North to Lot 1
 - b. Enter and proceed toward the stadium's west side
 - c. Enter the security entrance located on the west side before you get to the truck docks.
- Do have a TCU concession shirt have one in advance or get one inside the door from us. You will be issued a badge by the stadium security. No one will be granted access to the concession stands without a TCU concession shirt and a name tag.
- Do take the stairs or elevator to the 4th floor. Head south to the last stand on the upper deck. We are located by Section 302.

We have a stand that requires 20 personnel. If you cannot make it, you will need to find a replacement. We will be busier than ever before. Here are the highlights:

- 6 Point of Sale (POS) cash registers. Very simple to use. See the picture below. We accept...
 - o Cash
 - Credit Cards
 - TCU Debit Cards
- 2 fountain drink machines with at least 6 dispensers each
- Bottled Water-enough refrigerator room to start with 800 chilled bottles.
- Hot Dogs, Sausage Wraps, and Chopped Beef Sandwiches
- Regular and Super Frog Nachos
- Fresh Popcorn
- Pretzels
- Assorted chips, candy, and peanuts.

There is always something to do.

- Inventory all items first
- Clean all surfaces and equipment
- Stock napkins, condiments, etc.
- Clean as you go!

Everyone will get a chance and be expected to do everything. That is the only way that we all learn.

At the end of the game:

- Inventory items again
- Make list of non-perishable items to be re-stocked, napkins, etc.
- Clean! It is our stand and our home for the fall.

Employee meals:

- There will most likely be courtesy cups. Use these for your own fountain drinks.
- In the past, everyone had been able to have two selected food items. We will have to see what they allow this year.

Spoilage:

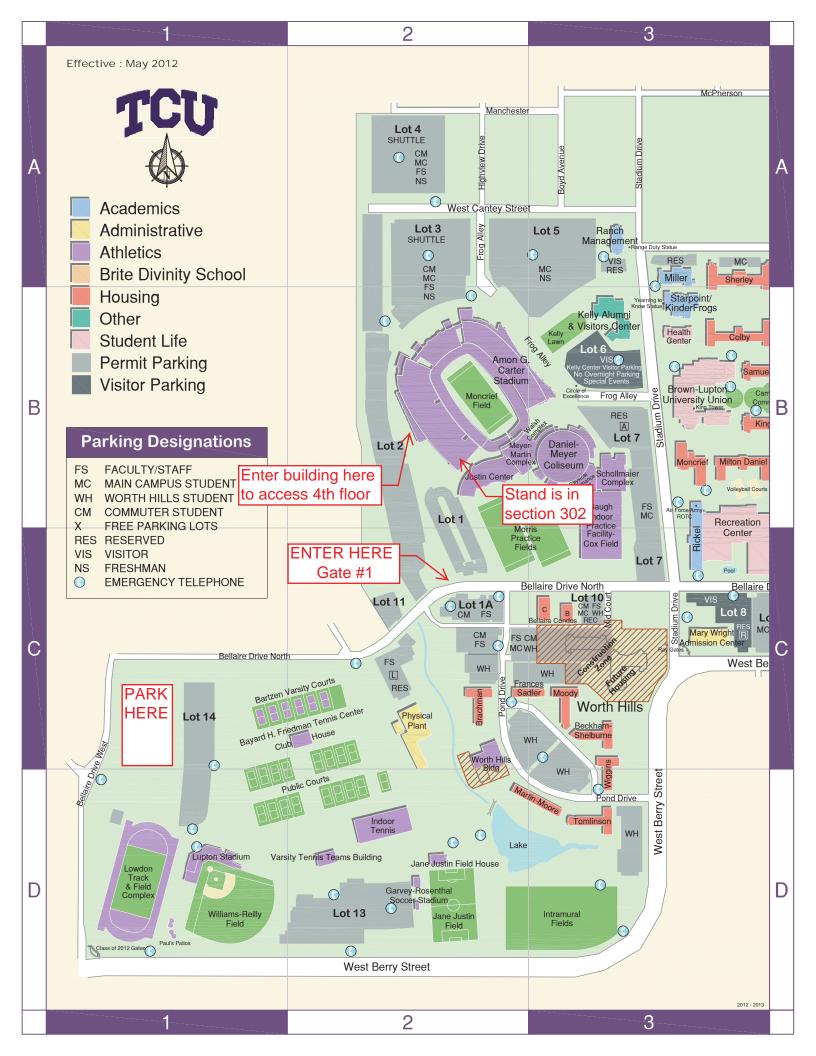
- Accidents and spills will happen. There will be a box for disposing of spoilage items. If you are not certain, ask. We are responsible for all inventory items.
- We must either have the item or money for the item. For example these are some of our 'inventory' items...
 - o Cups
 - Hot Dog Buns not the hot dogs
 - Sausage not the tortilla
 - Chopped Beef-the bun
 - Nacho boats not the nacho chips
 - Popcorn containers not the popcorn

This is going to be a great year with TCU in the Big 12! Please be prepared to work, and for the first few games to be very hot. Be sure to drink plenty of water! No one will want to buy things from you if you are passed out on the ground.

Questions:

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Staff Jay Fitzgerald 817-291-8404



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