

Troop 17

TCU Concessions 201

We are a privileged group to be invited back to new TCU Stadium. Let's always keep that in mind. Thanks for all your help!

Key Information

- 1) There are new security procedures this year. No large backpacks, etc. will be allowed.
- 2) Always arrive in either your Class B uniform and Troop 17 hat or the TCU concessions shirt. (we want the concession shirts turned back in at the game)
- 3) Report time is always 4 hours prior to the start of the game. Earlier for the 1st game.
- 4) Cell phones: There is a proper time and place. You are working first and foremost.
- 5) A parking map is available at the stadium. Enter the section and aisle number.
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- 6) You must already have a TCU concession shirt or get one inside the door from us. No one will be granted access to the concession stands without a TCU concession shirt and a name tag.

- 7) From the ground floor concession area, proceed toward an elevator and go to the 4th floor. Take a right and proceed to the last stand on the upper deck. We are located by Section 302.

We have a stand that requires **20** personnel. If you cannot make it, find a replacement. We will be busier than ever before. Here are the highlights:

- 6 Point of Sale (POS) cash registers. Very simple to use. We accept
 - Cash
 - Credit Cards
 - TCU Debit Cards
- 2 fountain drink machines with at least 6 dispensers each
- Bottled Water-enough refrigerator room to start with 800 chilled bottles.
- Hot Dogs, Sausage Wraps, and Chopped Beef Sandwiches
- Regular and Super Frog Nachos
- Fresh Popcorn
- Pretzels (plus a new one this year!)
- Assorted chips, candy, and peanuts.

There is always something to do.

- Inventory all items first
- Clean all surfaces and equipment
- Stock napkins, condiments, etc.

Everyone will get a chance to and be expected to do everything. That is the only way that we all learn.

Clean as you go.

At the end of the game:

- inventory items again
- make list of non-perishable items to be re-stocked, napkins, etc.
- clean. It is our stand and our home for the fall.

Employee meals:

- 1) There will most likely be courtesy cups. Use these for your own fountain drinks.
- 2) In the past, everyone had been able to have two selected food items. The stand manager will let you know.

Spoilage:

Accidents and spills will happen. There will be a box for disposing of spoilage items. If you are not certain, ask. We are responsible for all inventory items.

We must either have the item or money for the item.

For example, we inventory...

Cups

Hot Dog Buns not the hot dogs

Sausage not the tortilla

Chopped Beef-the bun

Nacho boats not the nacho chips

Popcorn containers not the popcorn

If you have any question on this, please ask – a mistake costs us money.

Questions:

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Staff      